



**Harris N.A.**  
Leadership Staffing  
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Ms. Kathleen Peterson  
President  
Equinox Associates, Inc.  
117 Bay Drive  
Itasca, IL 60143-1259

Dear Kathleen,

As of 1/1/08, I do not have any piles!!! That's right I went through it all in December and have a temp who is almost finished filing. She will probably be done at the end of this week. I can't tell you what a burden has been lifted from me. Honestly, it is the first time in my life where I don't feel "bogged" down mentally, physically with the administration. The file process is working out beautifully for me. It is easy and simple to maintain and follow.

A huge thank you for transforming my administrative nightmares, I had no idea the load/strain this had on me. I feel like a new person and much more in control and self-confident. I'm not embarrassed anymore with procrastinating on this work and feel I have the right resources internally and externally to support me.

Thank you,

Vice President – Harris Bank